



ClaimLinx
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Benefit Administration That's Personal!

Who to Call

General Claims Questions and Inquiries: help@claimlinx.com

<u>Name</u>	<u>Hours</u>
Christy Quigley - cquigley@claimlinx.com President/Owner <ul style="list-style-type: none">➤ Marketing & Business Manager➤ Plan implementation & setup	Mon thru Fri: 9:00 – 5:00
Thomas J. Quigley – tquigley@claimlinx.com National Sales Consultant <ul style="list-style-type: none">➤ Consulting and Recruitment	Mon thru Fri: 9:00 – 5:00
Erika deStefano – edestefano@claimlinx.com National Sales Director <ul style="list-style-type: none">➤ New Sales➤ Marketing	Mon thru Fri: 9:00 – 5:00
Sonia Smith – ssmith@claimlinx.com Director Consulting & Client Services <ul style="list-style-type: none">➤ New & Existing Sales➤ Account Retention➤ Consultant Liaison	Mon thru Fri: 9:00 – 5:00
Cheryl Fannin – cfannin@claimlinx.com Assistant Director of Client Services <ul style="list-style-type: none">➤ Eligibility & ID Card Request➤ Marketing➤ Social Media	Mon thru Fri: 8:00 – 4:00
Nicole Marshall – nmarshall@claimlinx.com Claims Manager <ul style="list-style-type: none">➤ Claims processing (M– Z members)➤ Claims Status➤ Refunds & Claim Adjustments	Mon thru Fri: 9:00 – 5:00
Connie Johnson – cjohnson@claimlinx.com Claims/Customer Service Specialist <ul style="list-style-type: none">➤ Claims processing (A- L members)➤ Claims Status	Mon thru Fri: 9:00 – 5:00
Jennifer Reuss – jreuss@claimlinx.com Account Receivables Specialist <ul style="list-style-type: none">➤ Mailing & Fulfillment➤ General Clerical & Administrative	Mon/Wed/Fri: 9:00 – 5:00
Suzanne Garcia – sgarcia@claimlinx.com Receptionist <ul style="list-style-type: none">➤ Mailing & Fulfillment➤ General Clerical & Administrative	Mon/Tue/Wed: 9:00 – 5:00
Renee Vest – rvest@claimlinx.com Receptionist <ul style="list-style-type: none">➤ Mailing & Fulfillment➤ General Clerical & Administrative	Thurs/Fri: 9:00 – 5:00